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APPL NO.	FILING OR 371 (c) DATE	ART. UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/675,180	09/29/2003	2642	942	4068P009D	16	26	4

CONFIRMATION NO. 1110

08791

BLAKELY SOKOLOFF TAYLOR & ZAFMAN
 12400 WILSHIRE BOULEVARD, SEVENTH FLOOR
 LOS ANGELES, CA 90025

FILING RECEIPT



OC000000011483848

Date Mailed: 12/15/2003

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Andrew T. Busey, Austin, TX;
 Mark Lovett Wells, Austin, TX;
 Peter Novosel, Austin, TX;
 Govind Balakrishnan, Round Rock, TX;
 Peter Bunyan, Austin, TX;
 Dwight M. Moore, Austin, TX;
 Edward C. Horvath, Austin, TX;
 Kirschen Alcyone Seah, Austin, TX;
 Stephen P. Zilko, Austin, TX;
 Zhiyu Zhang, Austin, TX;
 George Currie, Austin, TX;
 Mohammed Ehtesham Hoq, Austin, TX;
 Kenneth Lynn Bowen, Austin, TX;
 Christopher Sanchez, Austin, TX;

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BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP
LOS ANGELES

Assignment For Published Patent Application

Acuity Software;

AVAYA TECHNOLOGY CORP.

Domestic Priority data as claimed by applicant

This application is a DIV of 09/209,800 12/11/1998 PAT 6,665,395

Foreign Applications

If Required, Foreign Filing License Granted: 12/12/2003

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STATUS DB-LA

Projected Publication Date: 03/25/2004

Non-Publication Request: No

Early Publication Request: No

Title

Automatic call distribution system using computer network-based communication

Preliminary Class

379

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Title 35, United States Code, Section 184
Title 37, Code of Federal Regulations, 5.11 & 5.15**

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Acuity Docket No. 004068.P009D2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Andrew T. Busey, et al.

Application No. 10/675,180

Filed: September 29, 2003

For: AUTOMATIC CALL DISTRIBUTION
SYSTEM USING COMPUTER
NETWORK-BASED
COMMUNICATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Examiner: Not yet assigned

Art Unit: 2642

Confirmation No.: 1110

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7/14/04
(Date of Deposit)

Cathy Bachmann

(Printed name)

Cathy Bachmann
(Signature)

7/14/04
(Date)

REQUEST FOR CORRECTED FILING RECEIPT

Sir:

Applicants are attaching a copy of the Filing Receipt mailed December 15, 2003. The Assignee is incorrect on the Filing Receipt. The following information needs to be corrected due to a PTO error regarding the Assignee's name. Please change:

FROM:

Acuity Software

TO:

Avaya Technology Corp.

Enclosed is a copy of the Notice of Recordation of Assignment Document and a copy of the Filing Receipt with the appropriate correction.

Please correct your records to reflect the above information and then forward to us a corrected Filing Receipt for our files.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN

Dated: 7/14, 2004

Kevin G. Shao
Kevin G. Shao
Reg. No. 45,095

12400 Wilshire Blvd.
Seventh Floor
Los Angeles, CA 90025-1026
(408) 720-8300